

TELSTRA PRIORITY[®] ONE3, FREECALL[™] 1800 & PRIORITY[®] 1300
Form for Modifications on Existing Services.



Customer Name: _____
Customer Authorised Contact: _____
Contact Phone Number: _____
Authorisation Signature: _____
Password: _____

Service Number: 13 ___ ___ ___ ___
 1300 ___ ___ ___ ___ ___
 1800 ___ ___ ___ ___ ___

Please note. If we need to verify details, a Telstra Representative will contact your nominated contact person.

Type of Change Required *(Please select)*

- Add / Delete / Change of Answering Location Number
- Add / Delete / Modify Call Overflow
- Add / Delete / Modify Existing Call Splaying Percentages
- Add / Delete / Modify Time and Day of Week Settings for an Answering Location
- Add / Delete / Modify Area Code Manager or Mobile Manager
- Add / Delete / Modify Calendar / Holidays
- Change of Authorised Contacts
- Add/ Delete/ Modify International access (for Priority One3/Priority 1300 services only)
- Cancellation of Service/s

Note: If you also have a Callex IVR service attached to your inbound service/s. Please also indicate

Change Details *(Please attach additional pages if required.)*

Please note: This is a free text section. Sections in the Priority One3, Priority 1300 and Freecall 1800 New Service application form can be used with this form for changes to existing service/s. Simply attach any further requirements with this form.

Dealer Details

Company Name:
Sales Representative:
Phone Number: Fax Nbr:
Equipment Installer (if applicable)

DEALER CODE : Rep Id : Transaction # :
(Territory Code)