

TELSTRA PRIORITY® ONE3, FREECALL™ 1800 & PRIORITY® 1300  
Form for Modifications on Existing Services.



Customer Name: \_\_\_\_\_  
Customer Authorised Contact: \_\_\_\_\_  
Contact Phone Number: \_\_\_\_\_  
Authorisation Signature: \_\_\_\_\_  
Password: \_\_\_\_\_

Service Number:           13     \_\_\_ \_\_\_ \_\_\_ \_\_\_  
                                  1300   \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_  
                                  1800   \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_

Please note. If we need to verify details, a Telstra Representative will contact your nominated contact person.

**Type of Change Required** *(Please select)*

- Add / Delete / Change of Answering Location Number
- Add / Delete / Modify Call Overflow
- Add / Delete / Modify Existing Call Splaying Percentages
- Add / Delete / Modify Time and Day of Week Settings for an Answering Location
- Add / Delete / Modify Area Code Manager or Mobile Manager
- Add / Delete / Modify Calendar / Holidays
- Change of Authorised Contacts
- Add/ Delete/ Modify International access (for Priority One3/Priority 1300 services only)
- Cancellation of Service/s

**Note:** If you also have a Callex IVR service attached to your inbound service/s. Please also indicate

**Change Details** *(Please attach additional pages if required.)*

*Please note: This is a free text section. Sections in the Priority One3, Priority 1300 and Freecall 1800 New Service application form can be used with this form for changes to existing service/s. Simply attach any further requirements with this form.*

**Dealer Details**

Company Name:   
Sales Representative:   
Phone Number:  Fax Nbr:   
Equipment Installer (if applicable)

DEALER CODE :       Rep Id :       Transaction # :   
(Territory Code)