

Dec 2009.

Jenny Craig®

Dear Greg,

Recognition of 20 years faithful service and supply to Jenny Craig

On behalf of Jenny Craig, I feel it is appropriate to acknowledge the 20 years service your company has faithfully provided to Jenny Craig. In this time of economic uncertainty, failing companies, redundancies and general service cut backs, your company has achieved a number of milestones. Not only is your business thriving after so many years, you have continued to serve Jenny Craig without interruption for 20 years.

Over the years your organisation has provided head office telephone systems, phone systems for our 80 odd sites around Australia, advice on phone systems for New Zealand, mobile services, hand set advice, internet advice, review of telephone tenders, audits of our phone lines, review of new technology, assistance setting up ADSL, rolling out back up wireless ADSL, advice on regulation changes to telephony structure and usage eg mobile hands free in cars, music on hold systems, managing rollouts of system upgrades, new site installation, scoping services, and not to mention fault handling, diagnosis and rectification.

Over this time many of your competitors have tried to win our business, and every time we have investigated their offering we have found their prices to be uncompetitive when comparing like for like, or their information to be inaccurate or inappropriate.

If I was to single out a single attribute your organisation stands for with Jenny Craig, it must be exemplary service. Your team is always available for us, and no task is too small or large for them to handle. I cannot recommend your organisation highly enough.

So in short Greg, please accept our thanks for your wonderful service over the past 20 years. We look forward to the next 20 years in good health and prosperity for both organisations.

warmest regards



Paul Sor

National Real Estate & Facilities Manager